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*FTB CLOSING FOUR FIELD OFFICES BY END OF 2005*

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PURPOSE OF  
BULLETIN

To inform staff that we are permanently closing the:

- **Fresno** and **San Jose** self-service lobbies and field offices on November 30, 2005, and
  - **Santa Rosa** and **Stockton** self-service lobbies and field offices on December 31, 2005.
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BACKGROUND

In 2004 and 2005, due to budget constraints, we closed four self-service field offices. In a further cost-cutting measure, we are closing four more self-service field offices. Effective November 30, 2005, the Fresno and San Jose self-service lobbies and field offices will close. Effective December 31, 2005, the Santa Rosa and Stockton self-service lobbies and field offices will close.

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TAXPAYER  
ASSISTANCE

To get assistance, taxpayers may:

- Access our Website at: <http://www.ftb.ca.gov>
  - Call the telephone number listed on their **billing notice**
  - Call our toll-free telephone number: **(800) 338-0505**
  - Visit our nearest **open** public service counter (listed below)
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OPEN FULL-  
SERVICE  
FIELD  
OFFICES

Public service counters in the following offices will remain open:

- Los Angeles
- Oakland
- Sacramento
- San Diego
- Santa Ana
- San Francisco

Public counter assistance is available from 8:00 a.m. to 5:00 p.m. The offices are closed on state holidays. Walk-through revivor service is provided for a fee.

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