



No Cash Policy Exemption Request

We no longer accept cash payments. If we determine that paying in cash is necessary to avoid undue hardship, we may grant an exemption. Describe the nature of your business below and provide the reason you are unable to establish a bank account and pay by Web Pay at **ftb.ca.gov** or pay by cashier's check, personal check, credit card, or money order. We will notify you in writing when we approve or deny your request.

Penalties apply if you are required to make your tax payments by electronic funds transfer (EFT) and you pay by other means (Revenue and Taxation Code 19011). This exemption will not relieve you from any penalties associated with your failure to pay electronically by EFT. For information about EFT requirements, go to **ftb.ca.gov** and search for **eft** or call 916.845.4025.

(Type or print)

Name		Account (social security number, federal employer identification number, etc.)	
Street Address (number and street) or PO Box		Apt.no/Ste. no.	PMB/Private Mailbox
City		State	ZIP Code

Describe the nature of your business and the reason you need to pay in cash.

Signature Required

Print Name	Phone Number	Email Address
Signature of Applicant, Partner, or Corporate Officer X		Date

FTB Use Only

<input type="checkbox"/> Approved <input type="checkbox"/> Denied <input type="checkbox"/> EFT	
FTB Administrator X	Date

No Cash Exemption Request

Submit Request

Submit your request for exemption to any one of our six field offices (see Field Offices). We make determinations within 48 hours, unless we need additional documentation.

Field Offices

For questions, contact your local field office.

LOS ANGELES FIELD OFFICE

300 SOUTH SPRING STREET SUITE 5704
LOS ANGELES CA 90013-1265

OAKLAND FIELD OFFICE

1515 CLAY STREET SUITE 305
OAKLAND CA 94612-1445

SACRAMENTO FIELD OFFICE

3321 POWER INN ROAD SUITE 250
SACRAMENTO CA 95826-3893

SAN DIEGO FIELD OFFICE

7575 METROPOLITAN DRIVE SUITE 201
SAN DIEGO CA 92108-4421

SAN FRANCISCO FIELD OFFICE

121 SPEAR STREET SUITE 400
SAN FRANCISCO CA 94105-1584

SANTA ANA FIELD OFFICE

600 WEST SANTA ANA BLVD SUITE 300
SANTA ANA CA 92701-4543

Notification

We notify applicants by mail of their approval or denial. If we approve the request, you will be required to contact your local field office to schedule an appointment prior to submitting a cash payment. Failure to do so may result in a refusal of the cash payment.

If you are required to make payments by electronic funds transfer (EFT) or e-pay, this exemption will not relieve you from any penalties associated with failure to pay by EFT or e-pay. For more information about mandatory EFT and e-pay, go to ftb.ca.gov and search for **eft** or **e-pay** or call 916.845.4025.

If we deny the request, then you will need to make all payments by check, money order, credit card, Western Union, or Web Pay. To make an online or Web Pay payment, go to ftb.ca.gov and search for **payment options**.

For privacy information, go to ftb.ca.gov and search for **privacy notice**. To request this notice by mail, call 800.338.0505 and enter form code **948** when instructed.